

# Maycon Gonçalves

maycongs123@gmail.com • +5571984509559 • [linkedin.com/in/maycongs](https://www.linkedin.com/in/maycongs)

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## SUMMARY

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I'm a Full Stack Software Engineer with over 6 years of experience designing and delivering full-cycle software solutions across backend, frontend, and cloud infrastructure. Proficient in C# (.NET), React, Next.js, SQL Server, and Azure DevOps, I specialize in scalable architecture, clean code, and CI/CD automation.

My work includes designing secure APIs with DDD and Swagger, reducing deployment time by over 40% through DevOps pipelines, and migrating architectures for SEO and performance gains. I have also created automated solutions integrating label printers, real-time monitoring systems, and document workflows with Kafka and background workers.

I thrive in agile environments, regularly participate in client meetings to bridge technical and business needs, and I am passionate about building reliable and impactful solutions for global teams.

## EXPERIENCE

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### *Turing, Senior Software Engineer*

*Oct 2025 - Present*

Working as a Senior Software Engineer, currently allocated to the Support Engineering team at Pipedream, focusing on resolving complex technical issues, assisting customers with platform integrations, and improving authentication flows and SaaS platform functionality. The role also involves investigating billing-related issues and collaborating with engineering teams to improve reliability and developer experience.

- Perform initial triage of technical issues using Front App to manage and investigate customer support requests.
- Communicate directly with customers via Slack and email to troubleshoot issues and help debug workflows and integrations.
- Investigate and resolve OAuth 2.0 authentication issues, debugging and implementing improvements using Node.js.
- Analyze platform usage, costs, and operational metrics through queries and dashboards in Looker Studio.
- Work with REST APIs, webhooks, and event-driven architectures to diagnose and resolve integration issues.
- Collaborate with cross-functional teams to identify platform issues and improve system reliability and customer experience.
- Analyze dependencies, libraries, and external packages to ensure compliance with internal engineering standards.
- Monitor and investigate production incidents, logs, and workflow execution failures.
- Participate in code reviews and technical discussions to improve system performance, reliability, and maintainability
- Tech stack: Node.js, Javascript, MCP, Auth, IA, Copilot, Claude, Codex

### *Ímpar, Full Stack Software Engineer*

*Oct 2024 – Oct 2025*

Ímpar is a Brazilian technology consultancy focused on delivering customized solutions across enterprise systems. As part of the engineering team, I worked on both project delivery and ongoing maintenance using Microsoft technologies.

- Integrated a .NET API with SharePoint using PnP, allowing users to access unified data across systems within a single platform
- Developed frontend features in React to support data management and orchestration flows
- Maintained and implemented new features across multiple systems using .NET, SQL Server, SharePoint, and GraphQL
- Handled production deployments through Azure and supported continuous delivery
- Participated in client meetings to clarify technical doubts and proactively suggest improvements
- Adopted Kanban and agile practices to manage development tasks
- Tech stack: C#, .NET, SQL Server, React, SharePoint, GraphQL, PnP, Azure

### *Projétel Tech, Full Stack Software Engineer*

*Dec 2023 - Oct 2024*

Projétel delivers full-stack solutions with a focus on DevOps and scalable architectures. I worked on greenfield projects, DevOps implementation, and system modernization.

- Designed and implemented CI/CD pipelines with Azure DevOps and Docker, reducing deployment time by over 40%
- Built a new API architecture using C# (.NET), Dapper, and PostgreSQL, applying DDD, SOLID principles, clean code, and Swagger documentation
- Trained team members on the new backend architecture to ensure consistency and maintainability
- Migrated frontend from React to Next.js to improve SEO, performance, and maintainability
- Integrated NextAuth for secure authentication, eliminating risks from storing sensitive data in cookies or localStorage

- Participated in project negotiation meetings, providing technical insights to support the sales team
- Tech stack: .NET, C#, Redis, Dapper, PostgreSQL, AWS, Docker, Azure DevOps, S3, React, Next.js, NextAuth

### **MB Labs, Full Stack Software Engineer**

*Jun 2023 - Nov 2023*

MB Labs is a software development company focused on product modernization and innovation. I contributed to both frontend and backend systems, improving legacy applications and reporting features.

- Developed a reporting feature to determine optimal locations for opening new businesses, using data analysis and integration with Power BI
- Built the reporting backend using C# and ASP.NET Web Forms 3.5, ensuring compatibility with existing infrastructure
- Identified and fixed cross-platform bugs in a logistics mobile system using React Native, Redux, and Axios
- Implemented monitoring tools like Bugsnag, Firebase, and CloudWatch to proactively capture crashes and bugs
- Maintained backend APIs in C# with .NET 6.0, supporting legacy integrations and business logic
- Tech stack: C#, ASP.NET Web Forms, React Native, Redux, Firebase, CloudWatch, .NET 6.0

### **Undefined Technology, Full Stack Software Engineer**

*Feb 2020 - May 2023*

At this technology company, I developed automation and core system functionalities for enterprise platforms, improving efficiency and user experience.

- Developed integration with Zebra printers using ZPL to automatically generate shipping box labels, replacing manual handwriting and reducing operational errors
- Built investment plan features for a financial system, allowing users to simulate and select private pension options via new Angular frontend screens
- Designed a permission management flow enabling administrators to define access levels for each user group, enhancing platform security
- Helped build a document processing pipeline using Kafka and background workers to generate and populate PDF templates with user data, significantly reducing manual workload
- Followed Git Flow for version control and managed tasks using Azure Boards in an agile environment

## **EDUCATION**

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*Colegio Estadual Gonalo Muniz*

- *Jan 2016 - Dec 2018*

## **LICENSES & CERTIFICATIONS**

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### **Algorithms and Programming Logic in C**

*Udemy • UC-bf7a9ba4-1a3a-41c1-8a6a-2edddbdf561b • Issued Jul 2021*

### **Programming Logic with JavaScript**

*Cubos Academy • Issued Oct 2021*

## **SKILLS**

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Systems Design • Docker • C# • Next.js • PostgreSQL • ASP.NET Web Forms • React • SQL • Angular 2 • .NET Framework